
Hint 5.1.0 Release Notes

Hint 5.1.0 Release Notes	3
Overview	3
Features	3
Fixed Issues	3
Known Issues	3
Additional Information	4

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Overview

This document describes any new features, enhancements to existing features, fixed issues, and known issues for the 5.1.0 release of Hint. For information on supported platforms, please refer to the [Connectors Supported Platforms](#) page.

Features

The following features are included in this release of Hint:

- **Support for Sugar Summer '19 (9.1.x)** : Hint 5.1.0 is supported for use with Sugar's upcoming Summer '19 release.
- [Hint Insights resync](#) : A resync service has been added to the Admin page that allows admins to resynchronize their instance with the Hint Insights service when unexpected behavior occurs. This corrects issues with notifications, including changes to preferences and email addresses not taking effect.
- [Hint logger](#) : Hint now writes to the Sugar logs using the log level set by the admin in the new Hint Configuration page.
- **Enhanced news search** : Older stories that are not currently visible are now included in the search and filter results in the Hint Insights dashlet and the News section of the Hint panel.
- **Support for proxy settings** : Hint now uses Sugar's proxy settings as configured in Admin > System Settings.

Fixed Issues

The following issue has been resolved in this release of Hint. [Case Portal users](#) can use the following link for more details about the issue:

- [82003](#) : In some cases, news may not be delivered via the Hint Insights dashlet, desktop notifications, or instant email alerts.

Known Issues

The following are known issues in this release of Hint. [Case Portal users](#) can use the following links for more details about each issue:

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- [82004](#) : Using the mobile browser on some tablets in portrait mode, action buttons may be missing from the Hint Configuration screen after viewing the Hint panel on a record.
 - [81059](#) : Hint adds fields to the record view for contacts in Sugar Portal that cannot be removed via Admin > Sugar Portal Editor.
 - [80273](#) : Hint may overwrite user-populated fields during record creation. As a workaround, when creating new accounts, leads, and contacts, download any desired Hint data prior to populating other fields.

Additional Information

- Upgrading Hint from 4.1.1 to a higher version without uninstalling 4.1.1 first results in two packages being installed and may cause unexpected behavior. To avoid this, uninstall 4.1.1 with the "Do Not Remove Tables" option selected before installing a higher version.
- Upgrading Hint on a Sugar version lower than 8.1.0 results in two packages being installed and may cause unexpected behavior. To avoid this, uninstall the previous version of Hint with the "Do Not Remove Tables" option selected before installing a higher version.

For more information on installing and activating the connector, please refer to the [Hint Installation and Administration Guide](#). For more information on using Hint, please refer to the [Hint User Guide](#).

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